



**SPACE** Overhead Door Company of St. Louis

DIVISION OF D.H. PACE COMPANY, INC.  
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January 25, 2007

To Whom It May Concern:

After using the NACM credit application processing service for over a year, I would like to take this opportunity to highly recommend this service to other members. Overhead Door Co. of St. Louis has been a member in excess of 10 years and this is our first experience with this review process.


I have found the NACM staff to be highly motivated to complete an accurate review in a timely, efficient manner. If I have questions or special requests involving a review, they are more than helpful and accommodating resolving any issues we might have. We have special circumstances occasionally that may require special handling in order to service a new customer in an emergency or in ordering product for a new customer. For a nominal, additional fee, we can under normal circumstances, get a "rush" review within 24 hours or less. NACM staff members are extremely proficient in answering our needs in these instances.

We feel the cost savings is enormous and the time savings for me and my staff to be collecting accounts rather than making reference calls is huge. Very little follow up after a report is submitted is also a "win win" for me which also saves a great deal of time and money for us.

If you have any questions that I might answer about this NACM service, please do not hesitate to contact me. I recommend this organization with the highest regard.

Sincerely,

OVERHEAD DOOR CO. OF ST. LOUIS

  
Sandra Todd  
Credit Manager