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Dissatisfied with the information I was receiving from conventional business credit reporting agencies and looking for a better way to make sound credit decisions, I was given the name of NACM by a local customer of ours.

I would like to take a moment to share my experience being a member of NACM and utilizing their credit reporting services.

When I contacted NACM, I was put in touch with Tom Smith who provided me with detailed explanations of charges, report availability and versatility. I ask a LOT of questions. My questions were never dismissed. They were answered quite thoroughly. Response time was very quick and always pleasant. If I have questions regarding information I have received or trouble finding a particular company, Katie is only an email away and always willing to help me find the answer.

I started using the credit reporting services right away. I admit there was a learning curve but with the help of the support team at NACM, I quickly learned to interpret the information I was receiving. In the first year of our affiliation with NACM, The Riverside Group reduced their credit reporting cost by \$7000.00.

I am very pleased with the services provided by NACM and have recommended them to several of our customers and vendors.

Sincerely,
Dale Warner
Accounts Receivable
The Riverside Group
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