



Dear NACM,

I have been in Credit for many years and in that time I have worked with several 3rd party agencies. I look for 3rd party agencies that I respect and most importantly of course they have to be able to get results. The NACM collections team has achieved all of that for me. From my perspective, their results are stellar; they have long-term professionals in place whose expertise I respect. In addition, a big plus for me is the trust and likability factor. It is a great team. It is not your father's NACM collection department.

Elaine Fry, CCE
Corporate Credit Manager